

Stride Business Deposit Account Agreement Disclosures **Stride Business Deposit Account Program for Workers**

Last updated: January 21, 2026

The following Stride Business Deposit Account Agreement Disclosures (the “Disclosures”) applies to the interest-bearing demand deposit account (the “Account”) issued by i3 Bank (the “Bank”), member of the Federal Deposit Insurance Corporation (“FDIC”) and chartered under the laws of the State of Nebraska. These Disclosures are incorporated by reference into the i3 Bank Business Deposit Account Agreement (the “Agreement”) and i3 Bank Business Mastercard Debit Cardholder Agreement (the “Cardholder Agreement”). Stride Health, Inc. (“Program Partner”) is responsible for assisting the Bank with the administration of the Stride Business Deposit Account Program for Workers (the “Program”). Capitalized terms not otherwise defined herein are ascribed the same meaning as set forth in the Agreement.

1.1 How to Contact Us

For most matters, you should email us at support@stridehealth.com or contact us via the Online Banking Application. You may also contact us at 1-415-930-9110, Monday through Friday, 9AM – 5PM PT. The Program Partner’s website is available at <https://www.stridehealth.com/>.

If your debit card, debit card number, or PIN is lost, stolen, or misplaced, please email us at support@stridehealth.com or call 1-415-930-9110. For questions or concerns about any debit card-related suspected errors or unauthorized transactions or if you would like us to stop a recurring debit to your debit card, please contact us at 1-(855) 681-9411.

For questions or concerns about any non-card transactions, including, but not limited to: (i) suspected errors or unauthorized EFTs; or (ii) if you would like to place a stop payment request for preauthorized transfers, please contact us at support@stridehealth.com or the Online Banking Application.

If applicable, for questions or concerns about adding and/or deleting Authorized Users; checking your current interest rate; substitute checks or check standards; or closing your Account, please contact us at support@stridehealth.com or the Online Banking Application.

For questions or concerns about updating your name, address, or other contact information; identity theft; reporting account takeover; checking the status of a transaction; or providing instructions regarding a transaction, such as direct deposits and other incoming ACH transactions, please contact us at support@stridehealth.com.

1.2 Paperless Account

To open an Account, you must agree to go “paperless.” This means that you must (a) provide us with and continue to maintain a valid email address and (b) accept electronic delivery of all communications that we need or decide to send you in connection with your Account by agreeing to the [Electronic Disclosures and Consent](#).

1.3 How To Open an Account

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You may open an Account by visiting the Program Partner’s website at <https://www.stridehealth.com/> and following the instructions there.

You may also open an Account by downloading the Stride mobile application and following the instructions within the application.

1.4 Minimum Deposits and Balances

There is no minimum deposit required to open an Account and no minimum balance you need to maintain in your Account.

1.5 Interest Disclosures

The interest rate and annual percentage yield on your Account is variable. This interest rate and annual percentage yield may change from time to time. The interest rate on your Account is based on 75% of the midpoint of the federal funds rate target range¹ as established by the Federal Open Market Committee of the Federal Reserve. You can access the current interest rate applicable to your Account through the Online Banking Services or by contacting us as specified in Section 1.1 above.

Interest on your Account will be compounded and credited on a monthly basis. *You or we may close your Account in accordance with the terms in these Disclosures and the Agreement. If your Account is closed before interest is credited, you will not receive the accrued interest.*

We use the daily balance method to calculate the interest on your Account. This method applies a daily periodic rate equal to 1/365 of the interest rate to the collected balance in the Account each day. Interest will begin to accrue no later than the next business day following the banking day on which the funds were deposited.

1.6 Confidentiality and Our Privacy Policy

Information about your Account and your transactions is collected pursuant to the Agreement. The Program Partner’s privacy policy is available at <https://www.stridehealth.com/legal/privacy-policy>.

1.7 Deposits Into Your Account

You may make deposits into your Account using any of these methods described below. We do not charge you any fees for making deposits.

Deposit Method	Limitations for Your Account
Direct Deposits and other ACH transfers initiated by a third party*	No limits
Internal transfers between eligible Accounts managed by the Program (see “Transfers To or From Accounts You Have With Us” section of the Agreement)	No limits

¹ The federal funds rate target range is published on <https://www.newyorkfed.org/markets/reference-rates/effr> as the Federal Funds - Target Rate.

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Direct payments/ACH debits via ACH Origination Service <i>(Deposits resulting from payment requests initiated from your Account)</i> And ACH transfers to your Account from a connected U.S. bank account with another institution (see the “Transfers To or From Connected U.S. Bank Accounts” section of the Agreement)**	\$500/day \$5,000/month
* The recipient’s name on any direct deposit or ACH must match the name on the Account or the deposit may be returned to the originator. ** You may transfer funds between your Account and another bank account. The connected bank account must be located in the United States.	

1.8 Our Funds Availability Policy

It is our policy to make deposits to your Account available for withdrawal according to the table provided in the “Our Funds Availability Policy” section of the Agreement, except where limited by us pursuant to the “Transfers To or From Connected U.S. Bank Accounts” section of the Agreement.

Your Account supports the following types of deposits:

If you make or receive a deposit via...
Internal transfers between eligible Accounts managed by the Program (see “Transfers To or From Accounts You Have With Us” section of the Agreement)
Direct Deposits and other ACH transfers initiated by a third party

1.9 Withdrawals From Your Account

You, or, if applicable, an Authorized User, may withdraw funds up to the amount of your Available Balance less applicable fees using any of the methods below and subject to the following limits:

Withdrawal Method	Limitations for Your Account
Internal transfers between eligible Accounts managed by the Program (see the “Transfers To or From Accounts You Have With Us” section of the Agreement)	No limits
ACH transfers from your Account to another bank account via ACH Origination Service And ACH transfers from your Account from a connected U.S. bank account with another institution* (see the “Transfers To or From Connected U.S. Bank Accounts” section of the Agreement)	\$500/day \$5,000/month
ACH transfers to a merchant or other third party you authorize to withdraw from your Account using your routing number and account number	No limits

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Point-of-sale (POS) transactions, online purchases, and other transactions at merchants using your debit card	\$500/day
<i>* You may transfer funds between your Account and another bank account. The connected bank account must be located in the United States.</i>	

1.10 Overdraft Services

We do not offer overdraft services or charge fees for overdrafts or non-sufficient funds. We typically will return or decline to process a transaction (including, where applicable, ATM and debit card transactions) if it exceeds your Available Balance.

However, it is still possible for you to overdraft your Account, such as when we settle authorized debit card transactions, as discussed in the “Debit Card Authorization” section of the Agreement, or if a deposit you make is returned.

You must make a deposit immediately to cover any negative balance, including a negative balance resulting from an overdraft. If your Account has a negative balance for sixty (60) calendar days or more, we may close your Account. We reserve the right to close your Account at an earlier date, as permitted by law.

1.11 Fee Schedule

Fee Description	Fee Amount and Frequency	Additional Details
International transaction fee	One percent (1%) of the transaction	You will be charged this fee for any POS transactions conducted outside the United States or online transactions conducted with a merchant outside the United States.

1.12 Types of EFTs Supported by Your Account

Your Account supports the following types of EFTs:

- Direct deposits from your sources of income.
- Transfers your Account and a connected bank account.
- Transfers to or from your Account by a third party, such as payments you make to a vendor or employee, or payments you receive from a customer or client.

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- Transfers to or from your Account to a merchant or other third party by providing the third party with your debit card or debit card information.
- Purchases or other transactions using your debit card.

1.13 ACH Origination Service Applicability

The ACH Origination Services is enabled for your Account; therefore, the ACH Origination Service section of the Agreement applies to your Account.

1.14 Check Deposits, Mobile Deposit Services, and Check Writing Applicability

The Check Deposit Services are not enabled for your Account; therefore, the Check Deposits, Mobile Deposit Services, and Check Writing section of the Agreement is not applicable to your Account.

1.15 Wire Transfers Applicability

Wire transfers are not enabled for your Account; therefore, the Wire Transfers section of the Agreement is not applicable to your Account.

1.16 Debit Card Applicability

Debit cards are enabled for your Account.